

Sustainable Growth

GE 2010 Citizenship Report | www.gecitizenship.com

Challenges

ENERGY AND CLIMATE

FINANCIAL VOLATILITY

STRUGGLING CITIES

RESOURCE DEPLETION

CONFLICT AND CORRUPTION

WATER SCARCITY

SKILLS GAP

CHRONIC DISEASE

UNEVEN ECONOMIC DEVELOPMENT



IMPROVING EDUCATION

PRODUCT LIFE CYCLE

RESPONSIBLE INVESTMENT

REUSE AND DESALINATION

CITY PARTNERSHIPS

ENERGY INNOVATION

PRODUCTIVITY AND COMPETITIVENESS

HUMAN RIGHTS AND RULE OF LAW

AFFORDABLE HEALTHCARE

Value

To review the full text and data for each of our priorities, please visit www.gecitizenship.com/our-commitment-areas. GE's comprehensive approach to corporate citizenship is as diverse and far-reaching as our organization. We categorize our citizenship efforts according to a range of priorities, as shown here. As mentioned in "About This Report," the full scope of performance data and progress against commitments and targets is also available on our Web site. This summary provides an overview of the content and data that are available in more detail online.



OUR PEOPLE

www.gecitizenship.com/our-commitment-areas/our-people
With nearly 300,000 employees working across 100 countries, GE works hard to meet its responsibilities for the health and safety of its people. Founded upon the imagination, intelligence and curiosity of its employees, GE depends on its people to drive business growth and strengthen its leadership position in the global marketplace.

In addition, GE continues to invest in leadership and development training. To attract, retain and bring out the best in its people, GE offers challenging, rewarding careers through which employees are able to continuously learn—growing their personal and professional capabilities, as well as GE's ability to excel.



OUR COMMUNITIES

www.gecitizenship.com/our-commitment-areas/our-communities-impact

Inspired by the dedication of our employees, GE strives to make a positive, sustainable impact on the development of stronger and more self-reliant communities around the globe.



COMPLIANCE & GOVERNANCE

www.gecitizenship.com/our-commitment-areas/compliance-governance

The GE commitment to perform with integrity is instilled in every employee as a fundamental expectation. This expectation is guided by our integrity policy, The Spirit & The Letter, and is underscored by an extensive system of policies, processes, training and communications that contribute to the operational excellence of GE's citizenship platform.



PUBLIC POLICY

www.gecitizenship.com/our-commitment-areas/public-policy
The advancement of global policy initiatives is an important activity for organizations large and small. In GE's case, the motivation for such an endeavor goes beyond the commercial. By furthering discussion in such areas as trade, energy, healthcare and human rights, GE is able to share best practices while gaining new knowledge around solving the world's biggest problems.



OUR SUPPLIERS

www.gecitizenship.com/our-commitment-areas/our-suppliers
GE expects suppliers to obey laws that require them to treat workers fairly, provide a safe and healthy working environment, and protect environmental quality. In 2008, GE expanded its supplier review program to encompass freedom of association, discrimination and harassment in line with GE's Statement of Principles on Human Rights. The Company also conducted a thorough program review and is currently piloting program refinements designed to encourage GE's suppliers to adopt their own management approach to ethical business issues.



OUR CUSTOMERS

www.gecitizenship.com/our-commitment-areas/our-customers
Customers are becoming increasingly important collaborators in the product development cycle. As the marketplace grows more dynamic and interdependent, GE understands that the success of our customers complements our own.



HUMAN RIGHTS

www.gecitizenship.com/our-commitment-areas/human-rights
GE views respect for human rights as a fundamental part of responsible corporate citizenship.

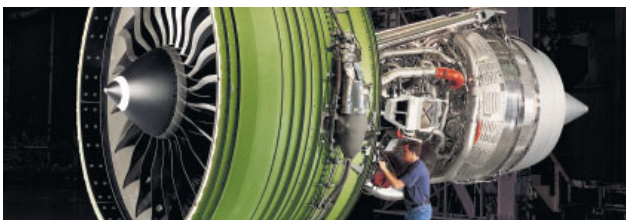
Human rights concerns touch GE's sphere of influence in many ways, whether they involve issues with suppliers or the intersection of our water business with the human right to that resource.



ENVIRONMENT, HEALTH & SAFETY

www.gecitizenship.com/our-commitment-areas/environment-health-safety
Applying world-class environment, health and safety (EHS) expectations in its operations, GE's leaders are responsible for maintaining compliance and reducing the Company's environmental footprint, while also ensuring the health and safety of GE's nearly 300,000 employees around the world. Trained in programs that reduce not just greenhouse gas emissions and water use, but also workplace illness and injury, EHS experts employ operational tools, training and processes that drive accountability and deliver the best results.

GE also works with its suppliers to ensure that they provide a safe and healthy workplace for their own employees and meet GE's Supplier Expectations (www.gecitizenship.com/our-commitment-areas/our-suppliers).



OUR PRODUCTS & SERVICES

www.gecitizenship.com/about-citizenship/our-impact/products-services-issues
From infrastructure projects and entertainment programming to consumer finance products and nanotechnology, GE takes a 360-degree perspective of the impact our products and services can have on the environment, the economy and society.

CONTRIBUTION AND IMPACT
PERFORMANCE AGAINST COMMITMENTS

Each year, we make commitments to help us drive progress and accountability. Below is a summary of progress against our 2010 commitments, defined by priorities.

OUR PEOPLE

2010 Commitments

Progress

2011 Commitment

healthymagination: Provide an update on GE's internal HealthAhead Work Site certification program:

- Report percentage certified as HealthAhead sites globally
- All GE sites with more than 100 employees to achieve HealthAhead certification by 2012

17% of all GE sites with more than 100 employees were HealthAhead-certified in 2010.

We expect over 90% of all GE sites with more than 100 employees to be HealthAhead-certified by the end of 2011.

healthymagination: Work toward goal of implementing tobacco-free campus standard globally by March 1, 2011.

More than 120 sites are currently tobacco-free campuses. As we have worked with sites around the world and understand how challenging this lifestyle change can be, we have made the decision to extend the goal to November 1, 2011. We have also made nicotine replacement therapy available globally at no (or substantially reduced) cost.

Work toward goal of implementing the tobacco-free campus standard globally by November 1, 2011.

healthymagination: Drive better employee health globally through HealthAhead programs:

- Reduce U.S. health-related absences by 2%
- Limit to a 3% U.S. healthcare annual cost increase or less
- Increase in U.S. preventive screening rates

- Reduced by 1%
- Double-digit cost reduction in 2010
- Increased breast cancer screenings by one point and maintained high utilization rate for other screenings (U.S. only)

- Continue efforts to decrease U.S. health-related absence
- Develop pilot programs to reduce health-related absence outside the U.S.
- Strive to limit the annual increase in U.S. healthcare cost

Update on new initiative, "Redefining Crotonville," regarding GE's global leadership development center.

GE has launched new Growth Values that will help inform the curriculum for Re-Imagining Crotonville. The Re-Imagining Crotonville effort is in three main areas: Content, Experience and Environment (what is taught, how it is taught and where it is taught).

In 2011, we will embed the Growth Values in the Executive Curriculum. We will develop and execute plans for contemporizing the global Crotonville experience and environments where leadership is taught.

GE will review potential metrics associated with global learning opportunities for, and engagement with, employees.

GE Global Learning has launched several new job aids and tools to help employees build skills when and where they are. We have expanded our library of offerings in both content and local languages.

GE will continue to explore metrics that help communicate this commitment to employee development.

Add questions to the 2010 employee survey that provide employees the opportunity to share their perceptions regarding the extent to which they believe the survey is used to make positive change.

Two questions were presented and answered by all survey respondents to evaluate the extent to which the survey is used to produce positive changes:

1. I believe the results of this survey will be used to make positive changes in my team
2. I believe senior leaders in my business will take action based on the results of the survey

Administer an employee opinion survey at the end of the third quarter to a representative sample of GE employees.



Work with EPA to use Phase I experience to improve Phase II of the Hudson River dredging project.

+ SEE EHS ON PAGE 37 FOR MORE DETAILS

COMPLIANCE & GOVERNANCE

2010 Commitments

Continue to strengthen our compliance processes and culture in remote sites.

Progress

- To assist in these efforts, GE performs an annual risk assessment for approximately 1,500 sites based on common internal and external risk indicators. GE businesses and the Corporate Audit Staff partner to review these risk assessment results and develop site audit plans. Additionally, sites identified as having an elevated level of risk are required to complete a comprehensive compliance and financial controls self-assessment addressing controls in key areas. Self-assessment and audit results are monitored by business controllers and periodically summarized and reviewed with the GE Controller and Policy Compliance Review Board.

2011 Commitment

- *Continue to strengthen our compliance processes and culture in remote sites*

Continue to drive regulatory excellence on government contracting processes.

- Completed a detailed Government Business Resources and Capabilities Assessment across all GE businesses doing business with U.S. federal, state or local government agencies, based on government and GE policies and the GE Government Business Process Standards
- Conducted a comprehensive CAS-led audit of all U.S. government Federal Supply Schedule contracts. These contracts serve all U.S. government agencies and represent a unique opportunity for GE products and services, but come with particularly complex compliance requirements
- Conducted a comprehensive training program touching more than 1,100 employees engaged in the management of these government contracts to ensure they are well-equipped to maintain knowledgeable and active oversight
- Provided additional training associated with the unique requirements of Recovery Act-funded business with federal, state or local governments, training more than 800 employees on key Recovery Act-related compliance requirements
- Reviewed stimulus-fund contracting activities in Europe, the Middle East and Africa, as well as in key countries where stimulus funds represent potential opportunities for GE

Maintain our focus on reporting and resolution of concerns, and the ombudsperson process.

- Policy concerns up 4% year over year...we view an increase year over year as a positive indication of an open reporting environment
- Ombuds Team training and education + OmBits publication (up-to-date internal Web-based site for Ombuds team worldwide)
- Regional group meetings and open roundtable discussions with employees across all levels
- New videos featuring Ombuds and Deputy Ombuds; Business-led case study video(s) with a focus on "no retaliation"

- *Realign and strengthen compliance and Ombuds teams to reflect global business restructuring*
- *Adapt processes and procedures to address Dodd-Frank whistleblower law*
- *Focus on monthly reviews of concerns raised and on lowering further the current average days to close of an investigation*

CONTRIBUTION AND IMPACT
PERFORMANCE AGAINST COMMITMENTS

PUBLIC POLICY		
2010 Commitments	Progress	2011 Commitment
Support the adoption of public policies that strengthen the global economy and the global trading system.	On numerous occasions, GE senior officials spoke publicly in support of trade liberalization through bilateral, regional and multilateral fora, and against public policies that inhibit trade (including "forced localization" programs).	Support the adoption of public policies that strengthen the global economy and the global trading system.
Advocate for public policies that encourage technological innovation.	Advocated directly and through industry consortia for (i) strong innovation-stimulating intellectual property rights protection in climate change talks and in trade liberalization agreements; and (ii) R&D and other public policies that support innovation.	Advocate for public policies that encourage technological innovation.
Seek to promote the rule of law, particularly in the developing world, where strong rule of law disciplines are critical to economic development.	Promoted transparency and rule of law globally, including targeted programs in Vietnam, China and Argentina.	Seek to promote the rule of law, particularly in the developing world where strong rule-of-law disciplines are critical to economic development.
Provide update on GE's position as it relates to global healthcare reform.	In consultation with GE Healthcare's Global Government Relations team, no changes were deemed necessary to GE's current viewpoint on healthcare reform, found at http://www.ge.com/news/our_viewpoints/healthcare_reform.html .	Provide update on GE's position as it relates to global healthcare reform.
Commit to publicizing renewable-related stimulus programs in which GE is active.	As standard practice, our press releases announcing new GE projects include information on how the GE product or service directly supports the customer's clean energy and water-related policy objectives. For additional information: http://www.gepower.com/about/press/en/index.htm .	Address the world's energy and environmental challenges.
Continue to focus on regulatory change.	Engaged in public fora in the United States and abroad on regulatory changes, including in areas of financial services, healthcare, energy, environment, tax, trade and transportation.	Continue to focus on regulatory change.
Provide update on GE's position as it relates to climate-change legislation.	GE supported Congressional climate and energy legislation in 2010, but that legislation was not enacted into law. GE supports a national energy policy that effectively promotes a shift of our nation's energy mix toward cleaner energy options such as renewables and natural gas-fired power plants. In addition, the deployment of large numbers of electric vehicles holds the potential to dramatically reduce national dependence on imported oil.	

Committing to ecomagination product revenues growth at twice the rate of GE's overall revenue between now and 2015.

+ SEE PRODUCTS AND SERVICES ON PAGE 38 FOR MORE DETAILS



ENVIRONMENT, HEALTH & SAFETY

2010 Commitments	Progress	2011 Commitment
Work with EPA to use Phase I experience to improve Phase II of the Hudson River dredging project.	Worked with EPA to modify project standards and design to allow more efficient implementation of Phase 2 of the dredging project. As a result, GE agreed to implement the remainder of the Hudson River Dredging Project.	Perform the first year of Phase 2 of the Hudson River Dredging project.
25% reduction in environmental exceedances and spills	In 2010, wastewater exceedances increased over 2009 due to exceedances of sanitary wastewater and air emissions. Industrial wastewater exceedances comprised only half of the total wastewater exceedances recorded. Air exceedances also increased over 2009. Reportable spills and releases decreased by more than 50%.	GE continues work toward identifying the root cause of air and water exceedances and implementing robust corrective actions to prevent recurrence. In 2011, GE will reduce wastewater and air exceedances by implementing programs focused on reducing sanitary wastewater exceedances and enhancing environmental framework execution.
Continue to enhance onboarding and professional development opportunities for EHS professionals globally.	During 2010, the EHS leaders within each of GE's major growth regions developed approaches for professional development and onboarding. Leadership program participants were hired in Brazil and China, two of GE's significant growth areas.	Continue to implement professional development programs in GE's growth regions: China, Brazil, India and the Middle East. Support established programs in Mexico and host a cross-business professional development event in the United States.
Continue long-term GHG and energy use reduction trend and drive to the following goals: <ul style="list-style-type: none"> • 50% improvement in energy intensity by 2015 (2004 baseline) • 25% reduction in GHG emissions by 2015 (2004 baseline) 	GE continued to make progress on these goals; GHGs were reduced by 24% and energy intensity improved by 33% from the 2004 baselines. During 2010, GE hosted its first-ever Forum on Industrial Energy Efficiency, and devised a strategy to drive GHG and energy use reduction in GE's business units.	Engage business leaders in driving GHG and energy intensity use reductions. Implement an ecomagination scorecard for GE's internal environmental footprint against which activities that drive the goals will be measured.
Continue long-term water use reduction trend and drive to the following goal: 25% reduction in freshwater use by 2015 (2006 baseline).	GE continued to make progress on its water goal by reducing water use by 22% from its 2006 baseline. During 2010, GE continued to drive its strategy by working with those sites that dominate GE's water use footprint.	Implement water Kaizen Blitz events at GE's top water-using locations. Drive the use of GE's measurement and treatment technology in water-using operations.
Zero work-related fatalities	Three work-related fatalities	Zero work-related fatalities
15% reduction in recordable injuries and illnesses	3.5% reduction	15% reduction
15% reduction in lost-time cases	10.9% reduction	15% reduction
Explore solutions to prevent high-severity infrequent events.	Human and organizational performance concepts, which have been utilized for years in high-performance industries, hold promise for reducing high-severity and infrequent injuries, and are being piloted in various businesses.	Plans for 2011 include more extensive training and follow-up with the businesses that are piloting human and organizational performance techniques, as well as integrating these concepts into our existing management systems.
Add 20 new VPP/Global Star sites.	11 new VPP/Global Star facilities	20 new VPP/Global Star sites
Zero fines	Fines paid were \$78,021.	Zero fines
100% completion of required training	98% training completed	100% completion of regulatory required training

CONTRIBUTION AND IMPACT PERFORMANCE AGAINST COMMITMENTS

OUR PRODUCTS & SERVICES		
2010 Commitments	Progress	2011 Commitment
Increase transparency of GE Capital financial reporting by establishing a regular rhythm of communication with external stakeholders.	<ul style="list-style-type: none"> Enhanced transparency in 10K/10Q reporting by consolidating specific off-balance sheet assets in compliance with FAS 166/167, and by providing further credit quality disclosures reflecting the strength of the GE Capital portfolio Continued to provide quarterly supplemental data, including segment-level financials and asset-quality metrics, in addition to earnings reports Maintained a systemic operating rhythm with regulatory and rating agencies 	Increase transparency of GE Capital financial reporting by continuing a regular rhythm of communication with external stakeholders.
Committing to ecomagination product revenues growth at twice the rate of GE's overall revenue between now and 2015.	While GE's overall revenue was down 3% in 2010 vs. 2009, ecomagination products and services remained at \$18 billion.	Committing to ecomagination product revenues growth at twice the rate of GE's overall revenue between now and 2015.
Starting in 2010, GE commits to doubling, to \$10 billion, its research and development investment in ecomagination over the next five years versus the previous five years.	GE continues its strong ecomagination R&D commitment by investing \$1.8 billion in development of cleaner, more efficient technologies.	Starting in 2010, GE commits to doubling, to \$10 billion, its research and development investment in ecomagination over the next five years versus the previous five years.
By 2015, GE will improve the energy intensity of its operations by 50%, and will reduce its absolute GHG emissions by 25% (both using the 2004 baseline).	GE continued to make progress on these goals: GHGs were reduced by 24% and energy intensity improved by 33% from the 2004 baselines. Appliances & Lighting is transitioning all refrigeration to utilize cyclopentane over the next two years (completion 2012). The cyclopentane change in our factories will eliminate the number 1 and 3 of the top eight GHG emission sites for GE.	By 2015, GE will improve the energy intensity of its operations by 50%, and will reduce its absolute GHG emissions by 25% (both using the 2004 baseline).
Continue long-term water use reduction trend and drive to the following goal: 25% reduction in freshwater use by 2015 (2006 baseline).	GE continued to make progress on its water goal by reducing water use by 22% from its 2006 baseline. During 2010, GE continued to drive its strategy by working with those sites that dominate GE's water use footprint.	Implement water Kaizen Blitz events at GE's top water-using locations. Drive the use of GE's measurement and treatment technology in water-using operations.
Provide product example of "Reverse Innovation" global business strategy.	The Brivo MR355 1.5T magnetic resonance (MR) imaging system makes the diagnostic benefits of high-performance MR technology accessible to a wide range of customers globally. It combines simplification technology with low total cost of ownership and it can be sited in 20% smaller space compared to other full-body 1.5T MR systems. It has been validated by Oxford Analytica, an independent consultancy, to deliver 15% lower total cost of ownership than previous-generation MR systems. Brivo MR355 also can potentially reduce annual energy costs by up to 34% per year, saving up to 60,000 kWh per year compared to previous-generation systems.	
Healthymagination: Invest \$3 billion in research and development to launch at least 100 innovations that lower cost, increase access and improve quality by 15%.	Since our launch, we've made \$1.3 billion in research and development investment progress against our original \$3 billion commitment. Today healthymagination serves as a rallying cry for meaningful innovation to address the world's biggest health issues. It is a call for better products at more price points in more regions; for sustainable delivery models; for cutting-edge technologies.	Healthymagination: Invest \$3 billion in research and development to launch at least 100 innovations that lower cost, increase access and improve quality by 15%.



Continue to contribute one million hours of volunteer service, emphasizing activities in Education & Community Development, Environment and Health. Increase the number of GE Volunteers councils.

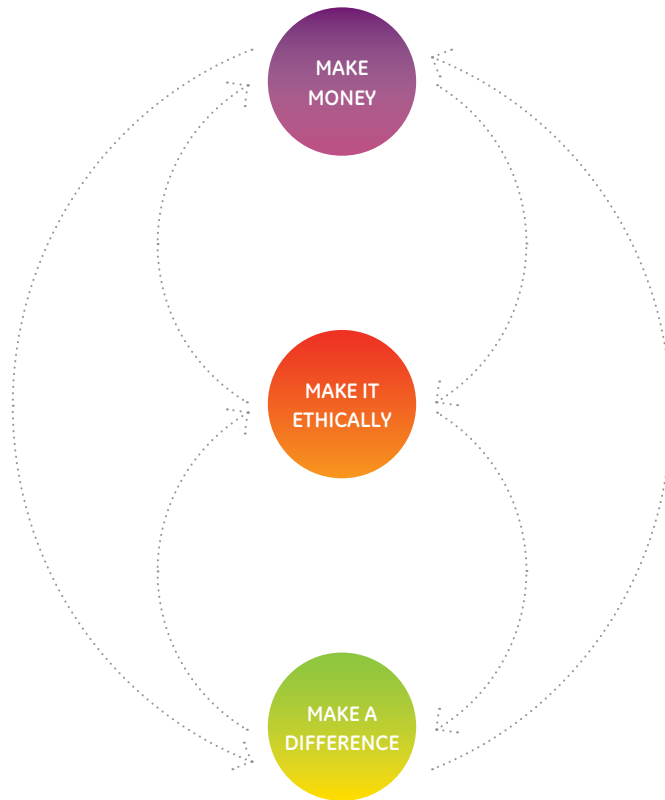
+ SEE OUR COMMUNITIES ON PAGE 40 FOR MORE DETAILS

HUMAN RIGHTS

2010 Commitments	Progress	2011 Commitment
<p>In connection with the duty to respect human rights, we will look to enhance due-diligence practices, including consideration of Human Rights Risk Assessments where appropriate.</p>	<p>Working through the Company's Human Rights Champions in place within each business, we encouraged due-diligence processes through checklists and other instruments and have issued guidance on Human Rights Risk Assessment processes. The nature of the GE businesses' initiatives in 2010 did not lead to a full-blown Human Rights Risk Assessment.</p>	<p><i>Look for appropriate opportunities to engage in Human Rights Risk Assessment efforts in 2011.</i></p>
<p>Update on Compliance Review Board and Human Rights Implementation Procedures.</p>	<p>The general counsels of each of the major businesses have identified Human Rights Champions to be responsible for undertaking this due-diligence effort and report any risks and abatement plans to their business' Compliance Review Board (Session D). The rhythm of these efforts varies by business, as do the human rights issues of concern. We convened quarterly telephone calls to share concerns and best practices.</p>	
<p>Advance information governance and privacy goals through enhanced employee awareness in 2010.</p>	<p>In 2010, GE and its Information Governance and Privacy practices continued to expand on their commitment to information governance and privacy as a core value for employees, partners and customers, taking responsibility as a thought leader on these topics both within GE and externally.</p>	<p><i>GE will focus on refreshing standards and implementing guidelines that support its updated Spirit & Letter policy, Privacy and the Protection of GE Information. GE will also continue to take an active role in public discourse on privacy policy and issues of importance in a world of evolving technology.</i></p>
<p>Provide more information on GE's privacy policy as it relates to employee healthcare records and GEHC electronic medical records.</p>	<p>In the area of product use and design, in 2010 GE Healthcare pursued and received certification as a Certified EHR Technology under the American Recovery and Reinvestment Act (ARRA) for its Centricity Advance, Centricity Electronic Medical Records (EMR) and Centricity Practice Solution products. This certification required GE Healthcare's EMR products to demonstrate capabilities to satisfy each privacy and security criterion where technically feasible.</p> <p>The GE Employment Data Protection Committee worked in 2010 to help facilitate the compliant implementation of EHR systems in certain GE employee medical clinics; this work will continue into 2011 as the Company seeks to provide a meaningful combination of provider and employee utility, and employee privacy in these systems.</p>	<p><i>In 2011, GE Healthcare will continue its dedicated efforts to anticipate customer data protection needs and expectations in product and services development.</i></p>
New 2011 Commitment		
<p><i>In connection with the duty to respect human rights, we work with our Global Business Initiative (GBI) partners to develop practices that respond to the final Business and Human Rights Guiding Principles issued by the UN Global Compact. Engage with other GBI members to develop normative due-diligence processes to be used in connection with minority joint ventures.</i></p>		

CONTRIBUTION AND IMPACT PERFORMANCE AGAINST COMMITMENTS

OUR COMMUNITIES		
2010 Commitments	Progress	2011 Commitment
<ul style="list-style-type: none"> Upgrade capacity at 25 more health centers and hospitals through Developing Health Globally™ (DHG) Evaluate maternal/infant care impact of DHG program 	<ul style="list-style-type: none"> 53 sites upgraded/completed, mostly in Rwanda, Cambodia, Nigeria and Mali Emergency Obstetric Care (EmOC)—partnership with Millennium Villages Project (MVP)—early evidence suggests institutional delivery has increased from 33% to 47% across the first five sites in Uganda, Nigeria, Kenya, Ghana and Malawi. At Ruhira in Uganda, number of births delivered by skilled health personnel went from 9% to 42%; in Bonsaaso, Ghana, it went from 30% to 61% [MDG metric]. Before the kits were distributed, hospitals lacked basic equipment to treat patients. Doctors and nurses were ready to serve, but lacked the necessary supplies to help those in need. In Sauri, located in western Kenya, a small facility that was once better equipped with EmOC donations was able to serve 200 patients a day—more than a nearby large district hospital Honduras—39% reduction of infant mortality in the national neonatal intensive care unit at Escuela Hospital. In 2010, infant mortality reduced by 55% at Olanchito and number of assisted births increased by 12% 	<ul style="list-style-type: none"> Build capacity through upgrading facilities, clinical skill-building and process improvement Build Ministry of Health (MOH) and hospital biomedical engineering capacity for long-term sustainability Evaluate maternal/infant care impact of DHG program and effectiveness of DHG models
<p>Continue commitment to the six districts and renew grants to Louisville, Kentucky, and Stamford, Connecticut. Explore opportunities to create business partnerships and expand the program to additional districts. Continue to convene education thought leaders, and work with education advocates to assist in helping all children achieve a good education.</p>	<ul style="list-style-type: none"> Continued working with six districts, including renewed grants to Louisville, Kentucky, and Stamford, Connecticut Board awarded \$20.4 million grant to Milwaukee, Wisconsin as the seventh Developing Futures™ in Education (DF) site Convene and meet with education thought leaders such as Arne Duncan, Common Core State Standards (CCSS) and Assessment writers in Connecticut, Pennsylvania and Wisconsin 	<ul style="list-style-type: none"> Begin and provide interim report on initial findings of the effects of DF work in all sites Complete audit reports from six districts and “deep dive” into Milwaukee Convene at least 30 national/site local businesses in Washington, DC, and at DF 2011 annual conference in Orlando, Florida, to develop partnerships Publish a document on “The Heart of Reform” that narrates the work of DF Monitor and assess national public opinion on student and parent involvement in student education Refine and implement strategic community engagement in each of the seven sites Refine existing audit and implement Establish GE Foundation as a leader in supporting CCSS
<p>Direct \$25 million from GE Foundation over three years to expand access to quality healthcare in targeted underserved communities across the United States.</p>	<p>The program awarded \$11.15 million grants in total to 45 health centers in 10 cities. An underserved population of more than 500,000 was impacted. More than 200 events and 5,000 hours have been devoted in terms of pro bono engagement.</p>	<p>Expand to another 32 health centers in 14 cities with a total of \$9.75 million grants. An underserved population of approximately 300,000 is expected to be impacted. More than 200 events and 5,000 hours will be devoted to pro bono engagement.</p>
<p>Continue to contribute one million hours of volunteer service, emphasizing activities in Education & Community Development, Environment and Health. Increase the number of GE Volunteers councils.</p>	<p>Increased volunteer hours by 10% to 1.1 million.</p>	<p>Maintain volunteer level at more than one million hours with divestiture of NBCU.</p>



At the heart of GE's approach is a simple framework: make money, make it ethically and make a difference. This is an integrated approach, as each piece depends upon the others for overall success. To learn more about how this principle guides GE in addressing the world's most complex challenges, please visit our Web site at www.gecitizenship.com.



imagination at work